## The Intentional Dialogue Using an Appreciation

(Appointment, Connecting and Mirroring)

#### **SENDER**

# Step 1: Set the Appointment

Do you have time for me to share an appreciation?

#### Step 2: Establish Connection

Sit across from each other, Use "I" language, positive words and short amount of information.

### Step 3: Dialogue

One thing I appreciate about you is (state your appreciation) you made the bed yesterday.

If they did not get it all: You got most of it, the part you missed was... and repeat only the part they did not mirror back or did not mirror back correctly.

If they did get it all: Yes.

Yes, I appreciate it because (state why) I feel like we're a team.

If they did not get it all: You got most of it, the part you missed was...

If they did get it all: Yes you got it.

You're welcome.

#### **RECEIVER**

Yes. Or, I'd like to and I'm busy right now. I'll be available (give time) in 10 minutes, at 8 when the kids are in bed. Find your partner at stated time and let them know you are ready to listen.

Mirror: What I heard you say was you appreciate that I made the bed yesterday. (Repeat their words as accurately as possible

without leaving out or adding in words or adding your own interpretation).

Check accuracy: Did I get that?

If mirroring IS inaccurate: Listen to missing piece and repeat Mirroring.

If mirroring IS accurate: Ask is there more?

Mirror: What I heard you say was you appreciate it because you feel like we're a team.

Check accuracy: Did I get that?

If mirroring IS inaccurate: Listen to missing piece and repeat Mirroring

If mirroring IS accurate: Thank you for sharing that.